THE SHADE STORE V2 APP (ANDROID DEVICES)
SETUP INSTRUCTIONS

SETUP INSTRUCTIONS INCLUDED:
THE SHADE STORE APP & WIRELESS LINK

GETTING STARTED:
To control your motorized window treatments with The Shade Store app, you must:
• Download the free app from the Google Play Store.
• Purchase one or more Wireless Links depending on size of your space.

ABOUT THE APP:
The Shade Store app allows you to control your motorized window treatments with your smartphone or tablet.
• Control individual and multiple window treatments
• Control scenes
• Timer functionality
UNPACKING THE WIRELESS LINK HUB:

1. Unbox the Wireless Link hub.
2. Insert the larger USB end of the power cord into the outlet power plug.
3. Insert the smaller micro USB end of the power cord into the Wireless Link hub.
4. Place the hub in a central location in your home and plug it into an outlet.

PLEASE NOTE: You may need to try different locations for it to be within range of your desired window treatments.
SETTING UP THE APP

STEP 1
Open the The Shade Store V2 app.

STEP 2
Enter an email address and password for the new account. Select SIGN UP to proceed.

PLEASE NOTE:
You will receive an email to verify your email address.

ALREADY HAVE AN ACCOUNT?
If you already have an account, simply enter your information and select LOG IN.
THE SHADE STORE V2 APP (ANDROID DEVICES)
CREATING A LOCATION

**STEP 1**
Select the three-bar menu button (≡) at the top left of the Home screen.

**STEP 2**
Select ADD NEW LOCATION.

**STEP 3**
Select the default location and update the location name if desired (default name is *My Home*). Select OK, then DONE at the top right of the screen.

**STEP 4**
To toggle between multiple programmed locations, select the location icon (⊙) in the upper right corner.

**SETUP COMPLETE**
THE SHADE STORE V2 APP (ANDROID DEVICES)

PAIRING THE APP & WIRELESS LINK HUB

**STEP 1**
Select the three-bar menu button (≡) at the top left of the Home screen.

**STEP 2**
Select ADD NEW HUB.

**STEP 3**
Select CONNECT TO NEW HUB.

**STEP 4**
Refer to hub. If LED on top is flashing blue, select NEXT in the app. If it is solid blue, press & hold the hub’s P button until it flashes, then select NEXT.

**STEP 5**
Select the appropriate time zone and daylight savings setting based on your hub’s location. Select NEXT to continue.

**STEP 6**
Allow the app to access your hub’s location.

**STEP 7**
Follow the onscreen prompts. Ensure that the Current WiFi Network shows as the 2.4GHz network that your device is currently connected to.*

**STEP 8**
Select and connect to the appropriate RA-Pulse-xxxxxxx network and return to the app.*

*PLEASE NOTE: Device cannot be paired to 5GHz network during pairing process. After pairing is complete, you can reconnect your device to the desired 5GHz network.

For assistance, email us at help@theshadestore.com or call 800.754.1455.
The Current WiFi Network should show as the hub that you just selected. Select NEXT to continue to next step.

The device’s default 2.4GHz network will auto-populate. If it does not, please type it in.

Enter network password.

Select NEXT to continue to next step.

The Current WiFi Network will automatically change over from the hub’s network to your home’s 2.4GHz network.

Select NEXT to continue to next step.

The hub has been set up and is ready to be used. Select DONE to go to the Location Settings screen.
Select DONE at the top right corner of the screen to complete the pairing process and go to the Home screen.
PAIRING MOTORS

STEP 1
To add a motor, select DEVICES on the Home screen, then select the icon.

STEP 2
From the list of available hubs, select the hub you would like to pair the motor to.

STEP 3
In the Device Type list, select the device you would like to pair.

STEP 4
Make sure both the hub and the motors are turned on and select NEXT.

STEP 5
Choose your preferred pairing method.

PLEASE NOTE: We recommend ‘Pair with REMOTE’ because it’s the most convenient.

STEP 6A
PAIR WITH REMOTE
To pair with remote, select device’s channel (not channel 0 and shades cannot be grouped). Remove remote battery cover. Press upper left P2 button twice until motor responds. Select NEXT.

STEP 6B
PAIR WITH HUB
To pair with hub, press and hold the programming button on the motor head until the motor responds, then select NEXT.

STEP 8
Wait for the app to connect.

For assistance, email us at help@theshadestore.com or call 800.754.1455.
PAIRING MOTORS

STEP 9
If the pairing process was successful, select NEXT. If pairing fails, please move the hub closer to the product and try pairing again.

STEP 10
Select DEVICE NAME to name your device. Select DONE to complete setup.

STEP 11
The information will take a moment to save. Once saved, it will show on the Home screen under Devices.

SETUP COMPLETE
OPERATING SHADES

STEP 1
Select the device that you would like to operate.

STEP 2
To close the shade, select the down button (⊙) at the lower left of the screen or drag the shade illustration to the bottom of the window.

STEP 3
To open the shade, select the up button (⊙) at the lower right of the screen or drag the shade illustration to the top of the window.

STEP 4
To move the shade to a custom height, drag the shade illustration to the desired point in the window.

SETUP COMPLETE
THE SHADE STORE V2 APP (ANDROID DEVICES)
CREATING & OPERATING ROOMS

**STEP 1**
To create a room, on the Home screen select ROOMS, then select the icon.

**STEP 2**
Select ROOM NAME.

**STEP 3**
Enter a name for your room and select OK.

**STEP 4**
Select ROOM PICTURE.

**STEP 5**
Select an appropriate icon to represent the room you are creating.

**STEP 6**
Select ROOM DEVICES.

**STEP 7**
Select devices to be added to room.

**STEP 8**
Select DONE to complete setup.

For assistance, email us at help@theshadestore.com or call 800.754.1455.
STEP 9

The app will take a moment to finalize setup.

OPERATING A ROOM

STEP 1

Select the Room you would like to operate.

STEP 2

Choose whether you want all shades to open, close, or move to their halfway point (50%).
CREATING SCENES

**STEP 1**
On the Home screen select **SCENES**, then select **ADD NEW SCENE**.

**STEP 2**
Select **SCENE NAME**.

**STEP 3**
Enter your desired scene name and select **OK**. Make sure scene names are easy to remember and pronounce if you plan to use voice-controlled integrations.

**STEP 4**
Select **SCENE PICTURE**.

**STEP 5**
Select an appropriate icon to represent the scene you are creating.

**STEP 6**
Select **UPDATE SCENE DEVICES** to add devices to the scene.

**STEP 7**
Select what you would like the selected devices to do in the scene. (Open, Close, or set to a custom height).

**STEP 8**
Select **DONE**.

For assistance, email us at help@theshadestore.com or call 800.754.1455.
CREATING SCENES

STEP 9
The app will take a moment to finalize setup.

STEP 10
Select DONE again to complete setup.

NOW ACTIVATE YOUR SCENE
Simply select GO.

SETUP COMPLETE
THE SHADE STORE V2 APP (ANDROID DEVICES)

PROGRAMMING TIMERS

STEP 1
To create a timer, select TIMERS on the Home screen, then select ADD NEW TIMER.

STEP 2
Select TIMER NAME.

STEP 3
Enter your desired timer name and select OK.

STEP 4
Select TIMER ICON.

STEP 5
Select an appropriate icon to represent the timer you are creating.

STEP 6
Select TIMER SCENE.

STEP 7
Select the scene you would like to associate with the timer.

STEP 8
Set the time you would like the timer to activate.

For assistance, email us at help@theshadestore.com or call 800.754.1455.
To set a timer to your local sunrise/sunset instead of a specific time, select the sun icon (insert here). Next, select how many minutes before or after you would like the timer to activate.

Select the days you would like the timer to activate, then select DONE to finalize setup.

To activate a timer, toggle the switch to green.
CREATING FAVORITES

**STEP 1**
To create a Favorite, select FAVORITES on the Home screen. Next, select either DEVICE or SCENE, then select the ( )

**STEP 2**
Select your desired device or scene from the list, then select DONE to complete setup.

**STEP 3**
Your favorites will show on the Favorites screen under Device or Scene.

SETUP COMPLETE
THE SHADE STORE V2 APP (ANDROID DEVICES)

ADJUSTING LIMITS

STEP 1
On the Home screen, select DEVICES, then select the device you would like to adjust limits on.

STEP 2
Select EDIT.

STEP 3
Select TOP POSITION or BOTTOM POSITION.

STEP 4
Select OK to confirm that you would like to adjust the selected position.

STEP 5
Adjust your shade to the desired position by tapping the single up (↑) and down (↓) buttons or by scrolling with the middle button (║). Once the desired position is reached, select SET TOP/BOTTOM POSITION.

STEP 6
The app will take a moment to configure.

STEP 7
Select DONE.

STEP 8
The app will take a moment to finalize setup.
1. Press the reset button labeled “R” with the end of a paper clip for 10 seconds. The LED light will display a series of long red blinks.

2. After 10 seconds, release the reset button. The LED will display a solid red light, then blink blue to notify it is in pairing mode.

<table>
<thead>
<tr>
<th>COLOR</th>
<th>RESPONSE</th>
<th>STATUS</th>
</tr>
</thead>
<tbody>
<tr>
<td>![LED Image]</td>
<td>RED LED - CONTINUOUS LONG BLINKS</td>
<td>Reset Button Pressed</td>
</tr>
<tr>
<td>![LED Image]</td>
<td>RED LED - SOLID / NO BLINKING</td>
<td>Factory Reset Started</td>
</tr>
</tbody>
</table>
# LED INDICATION & TROUBLESHOOTING

## LED INDICATION

<table>
<thead>
<tr>
<th>COLOR</th>
<th>RESPONSE</th>
<th>STATUS</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Blue LED - Continuous Blinks" /></td>
<td>BLUE LED - CONTINUOUS BLINKS</td>
<td>Pairing Mode</td>
</tr>
<tr>
<td><img src="image" alt="Blue LED - Continuous Short Blinks" /></td>
<td>BLUE LED - CONTINUOUS SHORT BLINKS</td>
<td>Hub is Communicating with App Servers</td>
</tr>
<tr>
<td><img src="image" alt="Blue LED - Continuous Long Blinks" /></td>
<td>BLUE LED - CONTINUOUS LONG BLINKS</td>
<td>Hub is Connected to Wi-Fi but There is No Active Internet Connection (Shades Can Still Be Operated but Programming Functions May Be Limited)</td>
</tr>
<tr>
<td><img src="image" alt="Blue LED - Short Blinks Five Times" /></td>
<td>BLUE LED - SHORT BLINKS FIVE TIMES</td>
<td>Receiving Firmware Update</td>
</tr>
<tr>
<td><img src="image" alt="Blue LED - Solid / No Blinking" /></td>
<td>BLUE LED - SOLID / NO BLINKING</td>
<td>App Connected to Wireless Link</td>
</tr>
<tr>
<td><img src="image" alt="Red LED - Continuous Short Blinks" /></td>
<td>RED LED - CONTINUOUS SHORT BLINKS</td>
<td>Wi-Fi Connection Has Been Lost (Router May Have Been Turned Off or Service Interrupted)</td>
</tr>
<tr>
<td><img src="image" alt="Red LED - Continuous Long Blinks" /></td>
<td>RED LED - CONTINUOUS LONG BLINKS</td>
<td>Reset Button Pressed</td>
</tr>
<tr>
<td><img src="image" alt="Red LED - Solid / No Blinking" /></td>
<td>RED LED - SOLID / NO BLINKING</td>
<td>Factory Reset Has Started (User Can Release Reset Button at Any Time)</td>
</tr>
<tr>
<td><img src="image" alt="Green LED - Short Blinks" /></td>
<td>GREEN LED - SHORT BLINKS</td>
<td>Apple Home is Currently Pairing With App/Hub</td>
</tr>
<tr>
<td><img src="image" alt="Green LED - Solid / No Blinking" /></td>
<td>GREEN LED - SOLID / NO BLINKING</td>
<td>P button Has Been Held Down (Hub is being sent into Pairing Mode without Clearing Information Off of Hub. User Can Release Reset Button at any Time to Send Hub into Pairing Mode)</td>
</tr>
<tr>
<td><img src="image" alt="LED is Off" /></td>
<td>LED IS OFF</td>
<td>Offline</td>
</tr>
</tbody>
</table>

For assistance, email us at help@theshadestore.com or call 800.754.1455.
## APP SYMBOL IDENTIFICATION

<table>
<thead>
<tr>
<th>SYMBOL</th>
<th>MEANING</th>
<th>STATUS</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Menu Icon" /></td>
<td><strong>MENU</strong></td>
<td>Access to Locations and Settings</td>
</tr>
<tr>
<td><img src="image" alt="Location Icon" /></td>
<td><strong>LOCATION</strong></td>
<td>Toggle Between Programmed Locations</td>
</tr>
<tr>
<td><img src="image" alt="Signal Icon" /></td>
<td><strong>SIGNAL ICON</strong></td>
<td>Shade Connected to Hub</td>
</tr>
<tr>
<td><img src="image" alt="Battery Icon Green" /></td>
<td><strong>BATTERY ICON: GREEN</strong></td>
<td>Battery Level Greater Than 70%</td>
</tr>
<tr>
<td><img src="image" alt="Battery Icon Yellow" /></td>
<td><strong>BATTERY ICON: YELLOW</strong></td>
<td>Battery Level Between 50% and 70%</td>
</tr>
<tr>
<td><img src="image" alt="Battery Icon Red" /></td>
<td><strong>BATTERY ICON: RED</strong></td>
<td>Battery Level Less Than 50%</td>
</tr>
<tr>
<td><img src="image" alt="Motor Offline Icon" /></td>
<td><strong>MOTOR OFFLINE</strong></td>
<td>Motor Not Receiving Power or out of Range of Hub</td>
</tr>
</tbody>
</table>
If you are not able to successfully connect to your network, please review the following common issues:

**I cannot connect to my hidden WiFi network.**
The Shade Store Wireless Link hub does not currently support pairing with hidden networks. To connect to a hidden network, you must unhide the network first. Once the network pairing process is complete you can re-hide the network and the hub will work without issue.

**I have multiple access points and cannot complete the pairing process.**
If you have multiple wireless access points, please turn off all but one to complete the network pairing process. Once the pairing process has been completed, you can turn on all of the wireless access points and the hub will work without issue.

**I cannot connect to my 5GHz WiFi network.**
The Shade Store Wireless Link hub does not currently support operation over a 5GHz network. It operates on a 2.4GHz network or by using a LAN CONNECTION (CAT 5). Since most routers are dual band and can support both network configurations, please make sure that the 2.4GHz band is turned on in your wireless router’s settings, that it is the network being selected during the pairing process, and that your device is connected to the 2.4GHz network during the pairing process (it can be reconnected to the 5GHz network after the pairing process has been completed).

**Network security settings are interfering with the setup process.**
Some companies or large corporate offices have network security settings more advanced than the typical homeowner. If you are setting up in this environment, please consult your network administrator. It may be necessary to enable device-to-device communication. One solution is to use a device with a mobile data connection available in the background to complete the set-up process.

**My Automate Pulse Hub 2 Is Not Consistently Working.**
There are many things that can interfere with the radio communication that the The Shade Store Wireless Link hub uses. Try positioning the The Shade Store Wireless Link hub in a different location and/or closer to the shade to improve performance. Due to varying levels of interference it may be necessary to purchase additional The Shade Store Wireless Link hubs to extend the coverage throughout your location.

**SUPPORT RESOURCES:**
The Shade Store
800.754.1455
help@theshadestore.com
M-Sat / 9AM - 9PM EST